

Agentic AI: Adopt or Fall Behind

Win with AI, Before You Lose Without It

About the Training Course

In today's rapidly evolving workplace, Agentic AI is no longer optional, it's foundational. This comprehensive 2-day training course is designed for forward-thinking professionals who want to stay ahead of the curve by mastering how AI can be leveraged to automate high-level thinking tasks, streamline decision-making, and drive business performance.

If you're not learning how to use AI, someone else is and they'll be ahead of you.

This training course doesn't just explain AI. It shows you how to use it, through real-life use cases and hands-on sessions that bridge theory and action. You'll walk away not only with knowledge, but with the skills to apply it immediately in your workplace.

Course Details

Duration

2 Days (26 – 27 February 2026)

Maximum Participants

25 pax

Pre-requisite

This course is beginner-friendly and only require basic computer skills

Training Mode

Interactive Workshop

Methodology

Lecture

Hands-on Learning (Bring Your Own Laptop/Tablet)

Group Discussion / Exercises

Interactive Workshops

Learning Outcomes

-  Identify suitable Agentic AI use cases for business
-  Master practical AI prompting techniques
-  Implement Agentic AI-powered solutions

-  Build effective automation workflows
-  Create Agentic AI adoption roadmaps
-  Develop change management strategies

8-Module Comprehensive Curriculum

1 AI Foundations for Modern Professionals

- Generative, Agent, and Agentic AI overview
- Identify role-specific AI opportunities
- Assess AI readiness and impact

2 Mastering AI Prompting Techniques

- Prompt structure and optimization
- Context-aware strategies
- Advanced prompting practices

3 AI Tools for Office Productivity

- Automate document creation/editing
- Proof-read and refine content
- Enhance research and information flow

4 AI in Marketing & Customer Service

- Create compelling campaigns with AI
- Image/video/podcast content generation
- Personalize customer interactions

5 AI for Data Analysis & Decision Making

- Analyze complex datasets efficiently
- Generate predictive insights
- Make confident, data-driven decisions

6 Implementation Strategy & Change

- Design AI adoption roadmaps
- Manage organizational change
- Address implementation challenges

7 Hands-on AI Lab & Group Activities

- Practice real-life use cases
- Industry-specific case studies
- Collaborative solution development

8 Wrap-up & Key Takeaways

- Summarize critical concepts
- Success factors for adoption
- Reflection and next steps

Target Audience

- C-levels / Enterpernuers
- Office professionals
- Marketing / Sales executives
- Finance / HR Personnel
- Operations executives
- Customer service teams
- Consultants

Key Benefits

- Master AI prompting techniques
- Automate complex and mundane routine tasks
- Enhance productivity and efficiency
- Real-life practical applications
- Immediate implementation strategies
- Competitive advantage in workplace

2-Day Itinerary

Dates: 26-27 February 2026

Day 1

8:45 AM – 5:00 PM

 Registration & Welcome	8:45-9:00
Participant check-in and networking	
 Ice Breaker & Training Objectives	9:00-9:30
Introductions, expectations, learning objectives	
 Module 1: AI Foundations	9:30-10:30
Generative AI, AI Agents, Agentic AI; assess readiness; identify opportunities	
 Morning Tea Break – Networking	10:30-10:45
 Module 2: Mastering AI Prompting	10:45-12:30
Prompt structure & optimization; context-aware; advanced practices	
 Lunch Break – Networking lunch and discussions	12:30-1:30
 Module 3: AI Tools for Office Productivity	1:30-3:30
Automate docs; proof-read; create images/videos; enhance research	
 Afternoon Tea Break – Networking	3:30-3:45
 Module 4: AI in Marketing & Customer Service	3:45-5:00
Create marketing strategies; personalize customer interactions	
 Day 1 Conclusion (5:00 PM)	
Recap on day 1 learning outcome	

Day 2

9:00 AM – 5:00 PM

 Day 2 Objectives & Recap	9:00-9:30
Review Day 1 learnings, set goals, reflections	
 Module 5: Data Analysis & Decision Making	9:30-10:30
Make data-driven decisions; analyze datasets; predictive insights	
 Morning Tea Break – Networking	10:30-10:45
 Module 6: Implementation & Change Management	10:45-12:30
Design AI adoption roadmaps; address challenges; manage change	
 Lunch Break – Networking lunch and peer discussions	12:30-1:30
 Module 7: Hands-on AI Lab & Group Activities	1:30-3:30
Practice use cases; collaborate on solutions; build AI toolkit	
 Afternoon Tea Break – Networking	3:30-3:45
 Module 8: Key Takeaways & Summary/Conclusion	3:45-5:00
Summarize concepts; success factors; reflection & Q&A	
 Course Completion (5:00 PM)	
Certificate presentation and group photo	

Important Notes

- Please arrive 15 minutes early for registration to ensure the training course can begin on time.
- All learning materials will be provided during the training course and additional reference resources will be shared after the training course.
- Participants are required to bring a laptop, tablet, or smart phone for the training.

Meet the Facilitators

Learn from industry experts with extensive experience in AI, digital transformation, and business operations

Ts. Au Soon Yong

HRDC Certified Trainer • Professional Technologist (Ts.)

Ts. Au Soon Yong is an experienced technology, finance, and business professional with a strong background in multinational corporations and consulting. He has served as Group COO and Executive Board Member of a leading F&B retail group with over 150 outlets, Group CFO of a listed company, and Executive Director in a Big 4 firm, bringing deep leadership and digital transformation experience across diverse industries.

Professional Experience

- ⌚ Group COO & Executive Board Member (F&B retail, 150+ outlets)
- ⌚ Head of Digital Lighthouse at KPMG Malaysia
- ⌚ Head of Audit Department at KPMG Malaysia
- ⌚ Group CFO of a listed company

Credentials & Certifications

- 🤖 Chartered Accountant (MIA), FCCA, ASEAN CPA, CFE
- 🤖 Professional Technologist (Ts.) under MBOT
- 🤖 Microsoft Certified Solution Expert (Data Management & Analytics)
- 🤖 HRDC Certified Corporate Trainer

Daniell Dylan Toidy

HRDC Certified Trainer • Digital Strategist & Implementor

IT specialist with experience in consulting, technology implementation, software development, automation, and AI. Skilled in website and mobile application development, coding, and practical AI deployment.

Professional Experience

- ⌚ Digital Strategy & Implementation Manager at OneCreadors (holding company of Gigi Coffee)
- ⌚ Software & Automation Lead at KPMG Malaysia
- ⌚ Senior Software Engineer at KPMG Malaysia
- ⌚ Information Technology Executive at KPMG Malaysia

Credentials & Certifications

- 🤖 Bachelor's in Computer Science (KDU University College)
- 🤖 HRD Corp Accredited Trainer
- 🤖 ChatGPT & Its Practical Use Cases (Skillsoft)
- 🤖 ISACA Cybersecurity Fundamentals Certificate

Trainers' Areas of Expertise

⌚ Business Process Re-engineering

⌚ Finance Transformation

⌚ Artificial Intelligence & Machine Learning

⚙️ Workflow Automation

💻 Digital Strategy & Implementation

📊 Data Analytics & Visualization

About LEVELUP PRO ACADEMY

LEVELUP PRO ACADEMY

LEVELUP PRO ACADEMY is a leading provider of professional training and upskilling solutions, committed to empowering individuals and organizations with future-ready capabilities in AI, data analytics, digital transformation, leadership, and finance.

Our programs are designed and delivered by industry practitioners with real-world experience, ensuring practical insights and immediate application. Whether you are elevating your team's performance or future-proofing your career, LEVELUP PRO ACADEMY is your trusted partner in continuous learning and professional growth.

Why Choose Us

- Industry-leading practitioners as trainers
- Real-world, practical training approaches
- HRDC-approved training programs
- Customizable corporate training solutions
- Continuous learning support

Our Commitment

- Future-ready skill development
- Immediate practical application
- Personalized learning experiences
- Long-term professional relationships
- Measurable learning outcomes

Learn with LEVELUP PRO ACADEMY

Join organizations and professionals who trust LEVELUP PRO ACADEMY for learning and development. Whether you are an individual seeking advancement or a company upskilling your team, we are here to support your journey.

500+

Professionals Trained

200+

Training Hours

95%

Satisfaction Rate

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Scan to sign up

Training Fees & Registration

Regular Rate**RM1,750**

Per participant

Early Bird (by 1 Nov 2025)**RM1,450**

Save RM300

Per participant

Group Rate (Min. 4 Pax)**RM1,350**

Save RM400

Per participant

100% HRDC Claimable Training Program (SBL-Khas / SBL)

Companies registered with HRDC can claim training costs under the SBL-Khas / SBL scheme.

Registration Form (please complete this form below for confirmation of the course)

Training Venue

Menara Biomed, 13, Jalan Cempaka SD 12/5, Bandar Sri Damansara, 52200 Kuala Lumpur

Training Dates

26 – 27 February 2026

Fee Selection**Regular Rate****RM1,750****Early Bird****RM1,450****Group Rate****RM1,350**

Company Name (if applicable)

Number of Participants

Contact Name

Phone

Email

Authorization

Name

Position

Company Stamp

Registration Steps

HRDC Registration

- 1 Complete course confirmation form
- 2 Receive confirmation and HRDC details
- 3 Apply for HRDC grant in e-TRiS
- 4 Provide proof of grant submission to secure seats

Non-HRDC Registration

- 1 Complete course confirmation form
- 2 Receive confirmation and payment details
- 3 Remit payment to LEVELUP PRO ACADEMY
- 4 Receive course materials during training